

# Microsoft Services & FastTrack for Microsoft 365


Transition to Cloud means moving from on-premises to a cloud or hybrid environment. It also means helping employees be more productive from anywhere and delivering cost-effective solutions for secure collaboration.


## Helping you create a workplace that puts employees at the center


Microsoft Services is working closely with organizations around the globe to empower employee productivity, creativity, and teamwork with simplified, personalized experiences across devices, applications, and services—securely anytime, anywhere


### Begin your Modern Work transformation:


- ◆ Evaluate where you are right now versus [where you want to be](#)
- ◆ Use an iterative approach centered around [employee experiences](#)
- ◆ Focus on key workplace transformation areas:

  
Secure and Managed Platform


  
Remote Work


  
Employee Experience


  
Organizational Agility


  
Frontline Empowerment

## Our approach and process

  
**Establish your vision**  
Conduct a workplace transformation assessment  
**1**

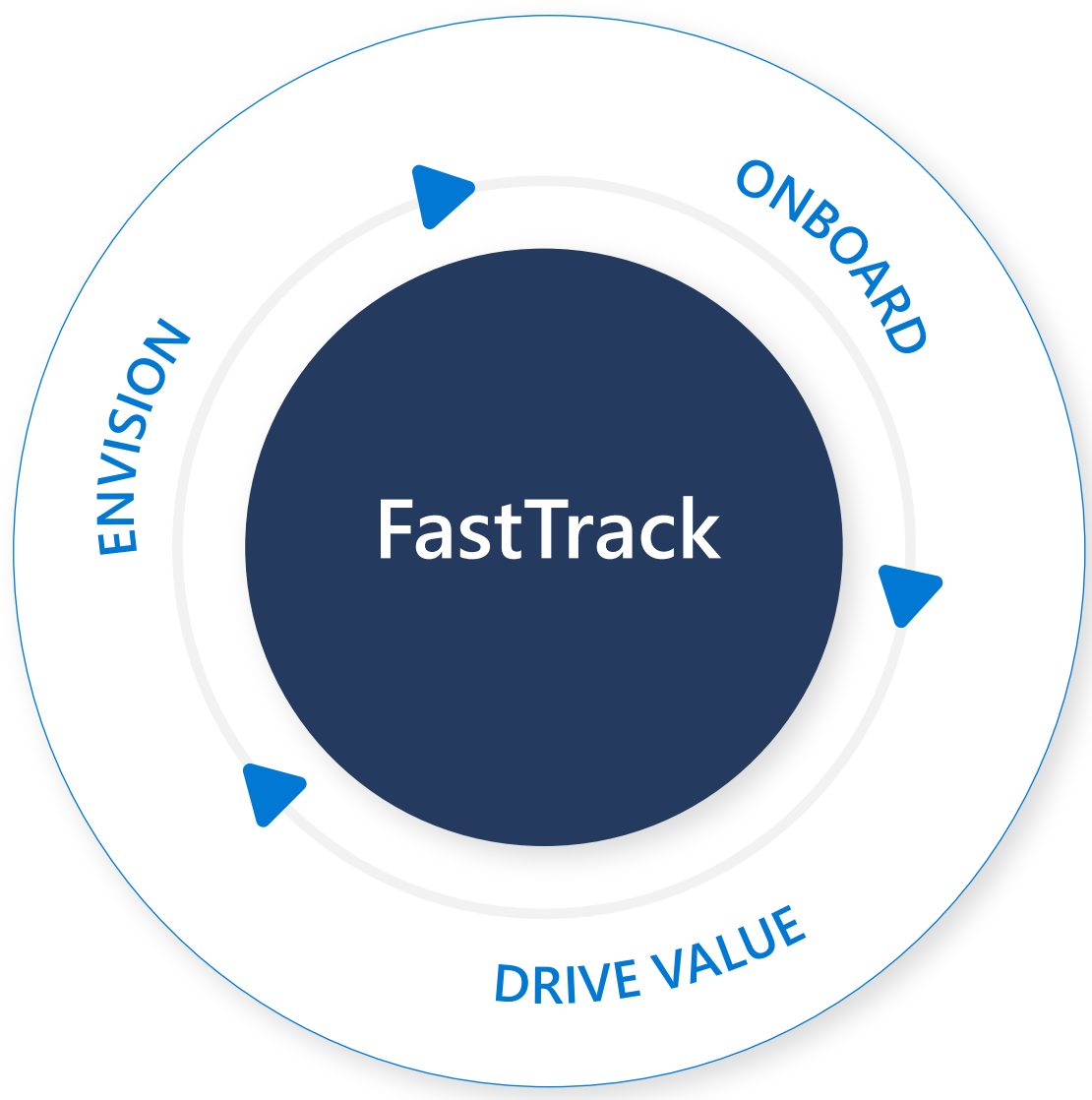
  
**Define your journey**  
Develop a tailored recommendation on how to drive your business outcomes  
**2**

  
**Adopt a modern platform experience**  
Enable a modern platform through implementation and adoption projects  
**3**

  
**Speed/streamline your transformation**  
Drive your transformation through a program that supports your prioritized business outcomes  
**4**

Microsoft Services empowers you to put innovation into practice  
[Learn more about Microsoft Enterprise Services.](#)

## Move confidently to the cloud. Accelerate adoption.



FastTrack – Your partner for Microsoft 365 success

- Ongoing and repeatable benefit included in your Microsoft 365 purchase
- End-to-end guidance from Microsoft engineering
- Delivered by Microsoft engineers or approved partners
- Online resources and tools available to all customers
- Available for Microsoft 365, Azure and Dynamics 365

**1 Envision**

PlanAssess

Define your vision for success by identifying and prioritizing scenarios and building a Success Plan.

**2 Onboard**

RemediateEnable

Complete remediation tasks, core onboarding, service onboarding and migration with guidance and online resources from FastTrack.

**3 Drive value**

Adopt

Use tools, guides, and best practices to execute your success plan and drive user adoption.

FastTrack responsibility	Customer responsibility
Ongoing access to FastTrack specialists throughout your subscription (150+ seats)	Project management, on-site readiness/trainings
Onboarding and adoption guidance	Remediation and hands-on configuration
Expert guidance for supported services	Custom scopes of work
Perform email and file migration (500+ seats)	Perform email and file migration (<500 seats)
Best practices, self-serve tools, resources, and remote adoption workshops	Execute on change management and process optimization

[Get free remote deployment help with FastTrack.](#)